# **NOMAN ALI ASHRAF MALIK**

**Mobile:** +92 345 5944449

E-mail: nomanawan89@gmail.com

**Current Location:** Rawalpindi, Pakistan

Detailed Profile: <u>LinkedIn</u>

#### WORK EXPERIENCE

## 9D Technologies SMC Pvt. Ltd.

SENIOR PROJECT COORDINATOR (Jun 2023 - Dec 2025)

- Coordinate with development, design, marketing, and QA teams throughout the Software,
  Apps, and Games Development Life Cycle (SDLC) to ensure the delivery of high-quality release candidates
- Manage international, cross-functional teams using Asana, Google Workspace, and Slack, ensuring clear communication, structured backlog and to-do process management, and full visibility for end-to-end project tracking across all ongoing initiatives
- Worked on product strategy and roadmap, driving new feature development and iterative improvements across multiple systems and components
- Launched Mobile game's MVP, which was a great success with users
- Designed as-is and to-be business processes while creating detailed project plans and process flows in Figma
- On the software / app development side, I was actively involved with **four agile engineering teams** working on different components of product development
- Monitored product performance through Google Analytics, analyzed KPI trends, and translated insights into actionable decisions
- Develop and execute ad monetization strategies to maximize revenue across mobile game titles
- Manage end-to-end game publishing on Google Play Store and Apple App Store, ensuring compliance with all developer policies
- Collaborate with design team to create **interactive wireframes and prototypes in Figma** to visualize user journeys and system interfaces
- Design and propose **technical solutions** that align with business objectives and architecture
- Attend and present at Design and Change Authority meetings to provide technical insights and ensure solution alignment

### **Rockville Technologies Pvt. Ltd.**

## GAME PRODUCER, ASO & ADS MONETIZATION MANAGER (JUN 2018 - MAY 2023)

- Managed monetization across multiple ad networks, including AdMob, Unity, Facebook, AdColony, IronSource, and AppLovin
- Planned, produced, and published mobile games on Google Play, Apple App Store, Amazon Store, and Huawei Store
- Oversaw app/game publishing processes, QA planning, and release workflows (internal, alpha, beta, and production)
- Monitored ANRs, crashes, and performance issues, coordinating fixes with development teams.

- Tracked user analytics and acquisition insights using Firebase Analytics to guide product and marketing decisions
- Managed in-app purchases setup, pricing, distribution, content rating, and store listing optimization
- Conducted **review** and **rating** analysis to improve **user satisfaction**
- Ensured compliance with Google Play policies and managed Google Ads campaigns

## **Skippy Apps Pty Ltd.**

### PROJECT COORDINATOR (FEB 2015 - MAY 2018)

- Led ASO for Google Play and Apple App Store to improve visibility and downloads
- Served as Project Coordinator for mobile game design and development projects
- Designed game environments and assisted in game planning and conceptualization
- Managed AdMob, Unity, and Heyzap accounts for monetization and ad operations
- Coordinated development workflows and supported business development for IT products
- Worked in an Agile team, collaborating on cross-functional projects to ensure timely delivery and quality outcomes
- Organized weekly **sprint planning** for requirements gathering and analysis

#### Zarnab International Pvt. Ltd.

#### **OPERATIONS EXECUTIVE (Jun 2012 – Mar 2014)**

- Interacted directly with clients, addressing queries and providing accurate guidance
- Managed daily office operations, documentation, form handling, and email communication
- Organized and digitized client records using Google Docs, improving accessibility across branches

#### **Zong CMPak**

### CUSTOMER SERVICE OFFICER (INTERNSHIP) (MAR 2012 - JUN 2012)

- Handled inbound customer calls, addressing queries and providing solutions in a professional and timely manner
- Delivered high-quality customer support, ensuring customer satisfaction and adherence to company policies
- Assisted in managing account information, service requests, and troubleshooting issues via the call center

## PROFESSIONAL COURSES

- **Project Management 101** from simplilearn.com
- Google Analytics Certification from skillshop
- Monetization by AppMasters from Mobile Action Growth University
- Mobile App User Acquisition by Tinuiti from Mobile Action Growth University
- ASO Course by MobileAction from Mobile Action Growth University

## MAJOR PROJECTS / PERSONAL LEARNING

COLLABORATED EXTENSIVELY WITH DEVELOPMENT, QA, DESIGN, MARKETING, AND BUSINESS TEAMS USING AGILE AND HYBRID METHODOLOGIES TO ENSURE TIMELY DELIVERY AND HIGH-QUALITY OUTCOMES ACROSS MAJOR PROJECTS.

## Major Projects Delivered at 9D Technologies (2023 - 2025)

- https://play.google.com/store/apps/developer?id=ILK+TEKNOLOJI&hl=en
- https://play.google.com/store/apps/dev?id=8577466606564421492

# MAJOR PROJECTS DELIVERED AT ROCKVILLE TECHNOLOGIES (2018 - 2023)

- https://play.google.com/store/apps/dev?id=5951386366988050915
- https://apps.apple.com/us/developer/rockville-technologies-pvt-ltd/id539407707
- https://apkpure.com/jeeto-pakistan-game-show/com.aryservices.jeetopakistanpro

### MAJOR PROJECTS DELIVERED AT SKIPPY APPS (2015 - 2018)

- https://play.google.com/store/apps/dev?id=4732589951113004267
- https://apps.apple.com/us/developer/skippy-apps/id901309623

## Personal Learning (2023 - Present)

- Explored AI tools such as ChatGPT and Google Gemini, along with cloud-based work management platforms, to enhance productivity and streamline project workflows
- Pursued multiple courses on SkillShop, Simplilearn and Coursera

#### **EDUCATION**

Business Administration and Information Technology Management, 2007-2011 BBA.ITM (HONS)

**IIUI** - International Islamic University (ISLAMABAD) Graduated in July 2011